

AMC-PE Interactive Customer Evaluation solicitation post for USMC Passenger Travel:

If you traveled on Air Mobility Command - Patriot Express (AMC-PE) flights from 1 May 2021 to the present, and your flight was routed from or to Seattle/Tacoma International Airport (SEATAC), please submit ONE Interactive Customer Evaluation (ICE) survey to describe your experience (good or bad) with:

- * level of service and amenities, such as attitudes of the crew, quality of the food, entertainment, seat comfort, etc., provided on the flight
- * aerial port terminal support
- * pet support
- * other issues you experienced on the flight or at the terminal/installation

Use the corresponding link to take the survey and **include your flight mission number or date of departure and origin location in the Comments section of the ICE survey:**

*AMC Seattle Gateway, OL-A 62 Aerial Port Squadron, Seattle/Tacoma Intl Airport, WA:
https://ice.disa.mil/index.cfm?fa=card&sp=124246&s=957&dep=*DoD&sc=30

*Yokota Passenger Terminal, Japan:
https://ice.disa.mil/index.cfm?fa=card&sp=14318&s=97&dep=*DoD&sc=30

*Iwakuni, Logistics-AMC (Air) Terminal, Japan:
https://ice.disa.mil/index.cfm?fa=card&sp=6098&s=94&dep=*DoD&sc=30

*Kadena AMC Air Passenger Terminal, Japan:
https://ice.disa.mil/index.cfm?fa=card&sp=102664&s=12&dep=*DoD&sc=30

*Anderson AFB Passenger Terminal, Guam:
https://ice.disa.mil/index.cfm?fa=card&sp=112459&s=184&dep=*DoD&sc=30

*Osan Passenger Terminal, Korea:
https://ice.disa.mil/index.cfm?fa=card&sp=112757&s=504&dep=*DoD&sc=30

*Joint Base Pearl Harbor-Hickam Passenger Terminal, Hawaii:
https://ice.disa.mil/index.cfm?fa=card&sp=112935&s=1008&dep=*DoD&sc=30

We recognize there are other AMC-PE destinations in Europe and even in Korea, however these are the most common locations Marines and their families travel to and from in INDOPACOM. And, since we currently have a Marine Liaison Office (LNO) at the AMC Counter in the Seattle/Tacoma International Airport (SEATAC), this effort is currently focused on those locations serviced by the SEATAC AMC Gateway.

Please forward any questions/concerns/copy of your survey to the Marine Corps Passenger Travel Organizational Mailbox at usmcpassengertravel@usmc.mil.